

Quality Policy

It is the policy of The Waste Company (UK) Limited to supply UK clients with specialist Waste Management services that meets all current legal requirements and industry standards. In addition, The Waste Company (UK) Limited will provide such services as are necessary for the support of its business activities to meet customer requirements.

In the delivery of this service the Management and staff of The Waste Company (UK) Limited are fully committed to:

- The continuous improvement of quality performance via the setting and monitoring of objectives and targets at dedicated management review meetings.
- Compliance with relevant operational legislation as well as current industry standards applicable to waste brokers
- Communication with customers and suppliers to enhance the level of service we offer.
- Ensure that our supply partners match our trading standards.

To achieve and maintain the high standard demanded a Quality Management System has been developed and documented. This Quality Management System conforms to the requirements of BS EN ISO 9001:2015, covers all activities, is available to all staff and communicated via relevant training programmes.

The Quality Management System is based on assessment of business and operational risks and these risks are managed via the implementation of documented control measures. Responsibilities for staff involved in this implementation process are defined.

This policy is reviewed and updated on an ongoing basis, to ensure its continued effectiveness. The policy is made available to interested parties and members of the public upon request and it is published on the company's website.

Richard Groome Director

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